# **vtech**®

User's manual VM311/VM311-2

# Safe & Sound **Full Color Video and Audio Monitor**



#### Congratulations

on purchasing your new VTech product. Before using this product, please read Important safety instructions.

For support, shopping, and everything new at VTech, visit our website at www.vtechcanada.com.

#### Important safety instructions

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- 1. Follow all warnings and instructions marked
- 2. Adult setup is required.
- 3. This product is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not be used as such.
- 4. This product is not intended for use as a
- 5. Do not use this product near water. For example, do not use it next to a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
- 6. CAUTION: Use only the batteries indicated in this manual. There may be a risk of explosion if a wrong type of battery is used for the parent unit. Use only the supplied rechargeable battery or replacement battery pack (BT185645/BT285645) for the parent unit. Do not dispose of batteries in a fire. They may explode. Dispose of used battery according to the information in The RBRC® seal.
- 7. Use only the adapters included with this product. Incorrect adapter polarity or voltage can seriously damage the product. Baby unit power adapter: Input 100-240V AC 150mA 50/60Hz; Output: 6V DC 600mA Parent unit power adapter: Input 100-240V AC 150mA 50/60Hz; Output: 6V DC 600mA.
- 8. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a
- 9. Unplug this product from the wall outlet cleaners. Use a damp cloth for cleaning.
- 10.Unplug the power cords before replacing
- 11.Do not cut off the power adapters to replace them with other plugs, as this causes a

- on the product.

- medical monitor.

- ceiling, under-the-table or cabinet outlet.
- before cleaning. Do not use liquid or aerosol
- hazardous situation.
- 12.Do not allow anything to rest on the power cords. Do not install this product where the

cords may be walked on or crimped.

- 13. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
- 14.Do not overload wall outlets or use an extension cord.
- 15.Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- 16. This product should not be placed in any area where proper ventilation is not provided. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register
- 17. Never push objects of any kind into this product through the slots because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- 18.To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the product other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
- 19. You should test the sound reception every time you turn on the units or move one of the components.
- 20.Periodically examine all components for
- 21.Be aware of possible loss of privacy while using public airwaves. Conversations may be picked up by other nursery monitors, cordless phones, scanners, etc.
- 22. Children should be supervised to ensure that they do not play with the product.
- 23. The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

**SAVE THESE INSTRUCTIONS** 

#### Cautions

- 1. Use and store the product at a temperature between 32°F and 104°F.
- 2. Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating source.
- 3. Batteries should not be exposed to excessive heat such as bright sunshine
- 4. Make sure the baby unit(s) and the adapter cord(s) are always out of reach of the baby, at least 3 feet away from the baby or crib, to avoid a possible strangulation hazard.
- 5. Never place the baby unit(s) inside the baby's crib or playpen. Never cover the baby unit(s) or parent unit with anything such as a towel or a blanket.
- 6. Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and cordless telephones.

#### Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless devices):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

#### Pacemaker patients

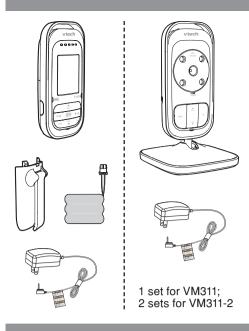
- · Should keep wireless devices at least six inches from the pacemaker.
- Should NOT place wireless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices.

#### **Electromagnetic fields (EMF)**

This VTech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the product is safe to be used based on scientific evidence available today.

## Part checklist

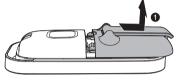


#### Install the battery

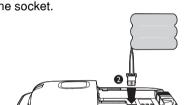
You can power up the parent unit by connecting it to AC power or to the rechargeable battery provided. Even if the parent unit is connected to AC power, we recommend you also install the battery. This guarantees continual operation in case of a power outage.

#### Install the battery as shown below.

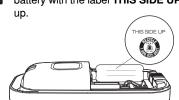
1. Slide and lift to open the battery compartment



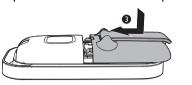
2. Plug the battery connector securely into



Make sure the supplied rechargeable battery with the label THIS SIDE UP facing



3. Align the battery compartment cover flat against the battery compartment, then place down and slide it towards the center of the parent unit until it clicks into place.



#### Replace the battery

To replace the battery, pull the battery out of the battery compartment and unplug the battery connector from the socket, then follow the steps above to install the battery.



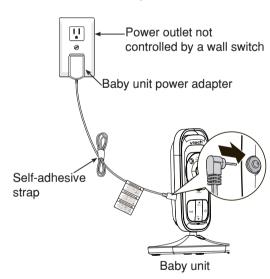
- The operating time for using the rechargeable battery is short. If you want to monitor your baby for a long time, we recommend you connect the parent unit to AC power.
- If the parent unit will not be used for a long time, disconnect and remove the battery to prevent possible leakage.

## Connect and charge the battery

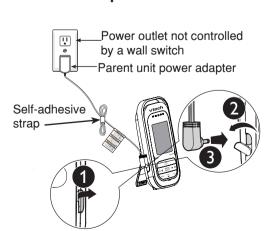


- Use only the battery supplied with this
- Use only the parent unit power adapter or the baby unit power adapter supplied with this product.
- The parent unit power adapter and baby unit power adapter are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or
- Make sure the parent unit, the baby unit and the power adapter cord are out of reach of children.

#### Connect the baby unit



#### Connect the parent unit



#### Charge the parent unit battery

Once you have installed the parent unit and its battery, press and hold to turn it on. The battery icon indicates the battery status (see the table below). The parent unit battery is fully charged after 12 hours of continuous charging. The standby time varies depending on the sensitivity level you set, your actual use and the age of the battery.

When the parent unit is operating in battery mode and the battery is low, you need to charge the parent unit without interruption for at least 30 minutes to give the parent unit enough charge to use for a short time. When operating in low battery condition, the parent unit displays . The . light on the parent unit flashes and the parent unit plays short beeps to alert you.

The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The battery icon is off and in displays.	No battery is installed but operates using AC power, or the battery has been installed incorrectly.	Install the parent unit battery. Charge without interruption (at least 30 minutes).
The screen displays □. The  light flashes.	The battery has very little charge and may be used for only a short time.	Charge without interruption (about 30 minutes).
The battery icon becomes solid	The battery is fully charged.	To keep the battery charged, connect it to AC power when not in

When you charge the battery initially or it is not used for a long period of time, charge it for 12 hours continuously. It takes longer to charge the battery when the parent unit is turned on. To shorten the charging time, turn the parent unit off while charging.

#### Before use

You may test the baby monitor before initial use, and at regular times thereafter.

## To test your video and audio monitor:

- 1. Place the parent unit and the baby units in the same room to test the product. Make sure the baby units are at least 3 feet away from the parent unit.
- 2. Press and hold ( on the baby units until the **POWER** light turns on.
- 3. Press and hold  $\odot$  on the parent unit until



the **POWER** light turns on. If both units are not connected, the parent unit displays in while searching for a baby unit. If no baby unit is found after a while, it displays Tx.

## Positioning the baby monitor

Place the parent unit within the operating range of the baby unit. We recommend the parent unit is at least 3 feet away from the baby unit to avoid audio feedback. If you still experience audio feedback, move the parent unit and the baby unit farther apart.



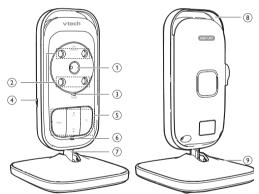
For better image quality, do not place the baby unit too far away from your baby. For desktop usage and/or wall mounting the baby unit, you can refer to Installation guide.

Operating range

The operating range of the baby monitor is up to 1,000 feet outdoors or 150 feet indoors. The actual operating range may vary depending on the environmental conditions and other interferences such as walls, doors and other obstructions.

## Overview

# Baby unit overview



# Camera

#### Infrared LEDs Backup light for night vision.

- POWER on/off indicator
- On when the baby unit is powered on and currently linked to parent unit.
- Flashes when the baby unit is not linked to a parent unit; or the pairing process is in progress; or the parent unit is not viewing this baby
- Power jack
- Control key panel ▲/VOL+

Press to increase the listening volume.

Press to decrease the listening volume.

Press and hold to pair to the parent unit. (On/Off)

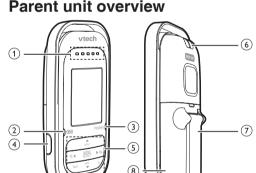
Microphone

Stand

Tilt to adjust the camera angle.

Press and hold to turn on or off.

Base



Visual sound indicator

0 0 0

Visual sound indicator shows the sound level detected from baby unit. It also shows the volume level during speaker volume setting.

Sound level detected from the baby unit is independent from the volume level set at the parent unit.

indicate a moderate sound level detected from the baby unit; or Level 1 to Level 3 of the speaker

volume setting. Red lights indicate a higher sound level detected from the baby unit; or

Level 4 to Level 5 of the speaker

volume setting. **■** Battery level indicator

- Light On when the parent unit battery is being charged.
- Light Flashes when the parent unit battery is low and needs charging. Light Off when the parent unit battery

is fully charged, or when no battery is

- installed. POWER on/off indicator
  - On when the parent unit is turned on. Flashes when in pairing process, or when connecting to baby unit while
- the baby unit is not available Power jack

## Control key panel

- **▲/VOL+** Press to increase the speaker volume
- While in the menu, press to scroll up. While viewing a zoomed image, press and hold to move the image

# upward.

- MENU/SELECT
- Press to enter the menu. While in a menu, press to choose an

# item, or save a setting.

- ▼/VOL-Press to decrease the speaker
- volume. While in the menu, press to scroll
- down. While viewing a zoomed image, press and hold to move the image

downward.

- While in a menu, press to choose the option on the left side.
- While viewing a zoomed image, press to zoom out; or press and hold to move the image

#### leftward. ▶/⊕

While in a menu, press to choose the option on the right side.

While viewing a zoomed image,

- While viewing image, press to zoom
- press and hold to move the image rightward. TALK

While viewing image, press and hold to talk to the selected baby unit.

#### Press and hold to turn on or off.

**(On/off)** 

- Press to turn on or off the screen.
- Slot for portable use
- Stand
  - **Battery compartment cover**

## Parent unit display icons

#### **Connection status**

- I displays when strong signal strength is detected between the baby unit and the parent unit.
- · Ti, Ti or Ti displays when moderate signal strength is detected between the baby unit and the parent unit.
- K displays when the link between the baby unit and the parent unit is lost.
- ndisplays when the parent unit is searching for a baby unit.



**Current view status**  Display the number of the baby unit that is being viewed.



# Zoom

Display when the camera at the baby unit has zoomed in.



#### Volume off

Display when the volume is turned off



#### Sound activation

Display when the sound activation is on. The baby unit detects the sound in the baby room, and it automatically goes on to show the baby on the video display.



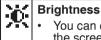
- $\rightarrow \square \rightarrow \square$  animates when the battery is charging.
- displays solid when the battery is fully charged.  $\cdot$  displays when the battery is low and
- needs charging. displays when no battery is installed but operates using AC power, or the battery has been installed incorrectly.

#### Parent unit main menu icons



## Camera selection

You can select the screen to view images from a particular baby unit, or view all baby units in Patrol Mode.



You can change the brightness of the screen.



# Sensitivity

Why don't the power

on light of the baby

unit and parent unit

go on when I switch

Why is my screen in

Why does the baby

monitor produce a

nigh-pitched noise?

Why does the parent

unit react too quickly

to other sounds?

Why don't I hear a

sound/Why can't I

near my baby cry?

Why does the parent

Why can't I establish

is the connection lost

every now and then?

Why are there sound

interruptions?

a connection? Why

unit beep?

black and white?

on the units?

You can change the sound sensitivity level of the baby unit. It monitors the baby unit on picking up any sound activities in your baby's room.

Perhaps the baby unit

is not connected to the

unit to the mains. Then

mains. Connect the baby

set ON/OFF switch to ON

to switch on the baby unit

and to establish connection

The screen is in black and

room. This is normal due to

The units may be too close

baby unit at least 1 metre/3

feet away from each other.

The baby unit also picks up

other sounds than those

of your baby. Adjust the

sensitivity level to a lower

level or adjust the speaker

volume on the parent unit.

The volume of the parent

unit may have set too low.

Press A/VOL+ to increase

You may have set a low

sound sensitivity level.

See Adjust the sound

sensitivity of the baby

unit to change the setting.

The baby units may be out

of range. Move the parent

(but not less than 3 feet).

powered by the provided

battery, it may not have

enough charge for the

parent unit to perform

normally. Charge the

for up to 12 hours.

battery in the parent unit

The baby units may be out

of range. Move the parent

unit closer to the baby units

(but not less than 3 feet).

Other electronic products

may cause interference

with your baby monitor.

Try installing your baby

possible.

monitor as far away from

these electronic devices as

If the parent unit is

unit closer to the baby units

the volume level

to each other. Make sure

the parent unit and the

white when the infrared

with the parent unit.

LEDs are on during

niahttime or in a dark

external light sources.

# Sound activation

#### activation feature to check on your baby whenever there is sound in the

Pairing The baby units and parent unit provided are already paired. You can add or replace baby units (VM310 purchased separately) to your baby monitor system.

You can turn on or off the sound

#### Using the baby monitor

#### Power on or off the baby unit

baby room.

- Press and hold  $\odot$  to turn on the baby unit. The **POWER** light turns on.
- Press and hold  $\Phi$  again to turn off the baby unit. The **POWER** light turns off.

#### Power on or off the parent unit

- Press and hold  $\odot$  to turn on the parent unit. The screen turns on
- Press and hold & again to turn off the parent unit. The screen turns off.

#### Turn on or off the parent unit screen

You can turn on or off the parent unit screen without power off the parent unit. You can still hear sound from the baby unit.

Press  $\odot$  on the parent unit at any time.

#### Adjust the speaker volume for baby unit You can adjust the speaker volume.

Press **▲/VOL+** or **▼/VOL-** on the baby unit

at any time.

# Adjust the speaker volume for parent unit

You can adjust the speaker volume from Volume 1 to Volume 5, or turn it off.

Press **▲/VOL+** or **▼/VOL-** on the parent unit when it is not in use When the speaker volume is set to off, the

#### screen displays 🕵. Adjust the LCD brightness of the parent

You can adjust the brightness of the parent unit screen from **Level 1** to **Level 5**. The LCD brightness is preset to Level 3.

The RBRC® seal

1. Press MENU/select when the parent unit is

that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives. when taken out of service within the United States and Canada

The RBRC® seal on the nickel-metal battery indicates

The RBRC® program provides a convenient alternative to placing used nickel-metal batteries into the trash or municipal waste, which may be illegal in

VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call 1 (800) 8 BATTERY™ for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.



RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation.

#### FCC and IC regulations

# This equipment has been tested and found to comply

with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit
- different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

not in use

- 2. Press ▼ or ▲ to scroll to ...
- 3. press ◀ or ▶ to adjust the brightness.
- 4. Press MENU/SELECT to confirm your selection.

# Adjust the sound sensitivity of the baby

You can use the parent unit to change the sound sensitivity level of the baby units from **Level 1** to **Level 5**. The higher the sound sensitive is set, the more sensitive the baby unit is in detecting sounds for transmitting to the parent unit

- 1. Press **MENU/select** when the parent unit is
- Press ▼ or ▲ to scroll to ♥.
- 3. Press ◀ or ▶ to adjust the sensitivity level.
- 4. Press MENU/SELECT to confirm your selection.

#### Turn on or off the sound activation

When the parent unit screen is turned off manually, you can set the screen to be turned on automatically whenever there are sounds detected from the baby units. The parent unit screen will turn off automatically when no sounds are detected from the baby units within 20 seconds

- 1. Press MENU/select when the parent unit is not in use
- 2. Press ▼ or ▲ to scroll to 🔐.
- 3. Press ◀ or ▶ to select ✓ to turn on, or X to turn off sound activation
- Press MENU/SELECT to confirm your selection.



You hear a beep when the screen turns on or off due to sound activation

#### Select the camera

You can select the screen to view images from a particular baby unit, or view all baby units in Patrol Mode.

If you select Patrol Mode to view the images, the screen switches to view another baby unit automatically after some time. The switching is in chronological order: | 1 to | 4

- 1. Press **MENU/select** when the parent unit is not in use.
- 2. Press ▼ or ▲ to scroll to ■.

the equipment

undesired operation

8 in (20 cm) or more.

Canadian requirement

**Industry Canada** 

exempt RSS standard(s).

technical specifications.

Humans to RF Fields.

Limited warranty

What does this limited warranty cover?

or "you") that the Product and all accessories

CAN ICES-3 (B)/NMB-3(B)

3. Press ◀ or ▶ to select the desired baby unit (1, 2, 3 or 4) or Patrol Mode (**L**).

Changes or modifications to this equipment not

expressly approved by the party responsible for

4. Press MENU/SELECT to confirm your selection.

compliance could void the user's authority to operate

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions:

(1) this device may not cause harmful interference,

To ensure safety of users, the FCC has established

criteria for the amount of radio frequency energy

that can be safely absorbed by a user or bystander

product has been tested and found to comply with

the FCC criteria. The baby unit shall be installed

and used such that parts of all persons' body are

This device complies with Industry Canada licence-

Operation is subject to the following two conditions: (1)

this device may not cause harmful interference, and

interference that may cause undesired operation.

number only signifies that the Industry Canada

technical specifications were met.

RF radiation exposure statement

The baby unit complies with FCC RF radiation

exposure limits set forth for an uncontrolled

The term "IC:" before the certification/registration

This product meets the applicable Industry Canada

environment. The baby unit should be installed and

between the baby unit and all persons' body. Use of

other accessories may not ensure compliance with

not be co-located or operating in conjunction with

any other antenna or transmitter. This equipment

complies also with Industry Canada RSS-102 with

respect to Canada's Health Code 6 for Exposure of

The manufacturer of this VTech Product warrants to

the holder of a valid proof of purchase ("Consumer"

FCC RF exposure guidelines. This transmitter must

operated with a minimum distance of 8 in (20 cm)

(2) this device must accept any interference, including

maintained at a distance of approximately

This Class B digital apparatus complies with

according to the intended usage of the product. This

and (2) this device must accept any interference

received, including interference that may cause

# Press ⊕ to zoom in.

You can zoom in or out while viewing image from baby unit.

- the parent unit before unpairing the baby unit. zoomed image upward, downward, leftward or rightward correspondingly. 1. Press **MENU/select** when the parent unit
- Press Q to zoom out.

#### **Talk function**

You can use the TALK function of the parent unit to talk and comfort your baby.

 Press and hold TALK when the parent unit is viewing particular baby unit. Speak towards the **MIC** (microphone) on the parent unit. Your voice is broadcast to the

#### **Night vision**

The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit detects low light levels, the infrared LEDs are switched on automatically.

note

When the infrared LEDs are on, the image is in black and white. This is normal due to external light sources.

#### Pair and replace extra new baby unit (VM310)

The baby units and parent unit provided are already paired. You can add or replace any baby units (VM310 purchased separately) to your video and audio monitor system.



You can pair a maximum of four baby units to your parent unit. Each new baby unit must be paired to the parent unit before use.

#### To pair and replace a baby unit:

- 1. Press **MENU/select** when the parent unit is not in use.
- 2. Press ▼ or ▲ to choose .
- 3. Press ◀ or ▶ to choose a desired baby unit slot, then press MENU/SELECT. The screen displays 🛣.



and Canada.

- If you choose an occupied baby unit slot, the new baby unit will replace the existing baby unit.
- 4. Turn on the new baby unit, and then immediately press and hold PAIR until the POWER light turns on

When pairing is successful, the screen displays , and then the image from the newly paired baby unit.

#### provided in the sales package ("Product") are free from defects in material and workmanship. pursuant to the following terms and conditions. used for rental purposes); or when installed and used normally and in accordance 7. Product returned without a valid proof of purchase with the Product operating instructions. This limited warranty extends only to the Consumer for Products

#### What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective

purchased and used in the United States of America

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

#### How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

#### What is not covered by this limited warranty? This limited warranty does not cover:

- 1. Product that has been subjected to misuse, accident, shipping or other physical damage.
- improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or 2. Product that has been damaged due to repair,
- alteration or modification by anyone other than an authorized service representative of VTech; or 3. Product to the extent that the problem experienced is caused by signal conditions,
- network reliability, or cable or antenna systems; or 4. Product to the extent that the problem is caused by use with non-VTech accessories; or
- 5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible;
- 6. Product purchased, used, serviced, or shipped for

repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products

If pairing fails, the screen displays. Try

• Only one baby unit can be paired at a time.

Make sure you power on the baby unit and

the pairing process again.

3. Press ◀ or ▶ to select the desired baby unit

5. Press ◀ or ▶ to select X to cancel, or ✓ to

When unpairing is successful, the **POWER** 

light on the selected baby unit flashes. The

image from the baby unit previously viewing.

a sling for portable usage.

parent unit displays n for a while, and then the

Portable use of parent unit

Sling is not included. You may need to buy

Make sure battery is installed and charged.

Pinch the end of the sling and insert it into

the slot on the top of the parent unit.

3. Insert the one end of the sling into the

General product care

follow these guidelines:

other end of the sling, and fasten it.

To keep this product working well and looking good,

Avoid putting it near heating appliances and

devices that generate electrical noise (for example

Unplug the power adaptor

Press MENU/SELECT to confirm your selection.

4. Press and hold TALK until X and V

confirm the unpair process.

To unpair a baby unit:

2. Press ▼ or ▲ to scroll to ■.

is not in use.

(1, 2, 3 or 4).

(optional)

display.

- (see item 2 on the next page); or 8. Charges for installation or set up, adjustment of
- customer controls, and installation or repair of systems outside the unit.

#### How do you get warranty service?

**NOTE:** Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty

#### What must you return with the Product to get warranty service?

- 1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and 2. Include a "valid proof of purchase" (sales receipt)
- identifying the Product purchased (Product model) and the date of purchase or receipt; and 3. Provide your name, complete and correct mailing

address, and telephone number

#### Other limitations This warranty is the complete and exclusive

agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights,

- motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture. · Avoid dropping the product or treating it roughly.
- Clean with a soft cloth
- DO NOT immerse the parent unit and the baby unit in water and do not clean them under the tap DO NOT use cleaning spray or liquid cleaners.
- Make sure the baby unit and parent unit are dry before you connect them to the mains again.

## Storage

When you are not going to use the baby monitor for some time, remove the rechargeable battery from the parent unit. Store the parent unit, the baby unit and the adapters in a cool and dry place.

## Frequently asked questions

Below are the questions most frequently asked about the baby monitor. If you cannot find the answer to your question, contact customer service by visiting our website at www.vtechcanada.com or calling 1 (800) 267-7377.

Why does the baby monitor not respond normally?

Try the following (in the order listed) for common . Disconnect the power to

- the baby units and the parent unit. Remove the batteries in the parent unit. Then
- install the batteries again 3. Wait a few minutes before connecting power back to the baby units and the parent unit.

4. Turn on the baby units

and the parent unit. 5. Wait for the parent unit to synchronize with the baby units. Allow up to one minute for this to

take place.

Why don't the power on light of the baby unit and parent unit go on when I switch on the units?

Perhaps the rechargeable pattery of the parent unit s empty and the parent unit is not connected to the mains. Insert the appliance plug into the parent unit and put the adapter in a wall socket. Then press 🖰 to switch on the parent unit and to establish connection with the baby unit.

which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may

not apply to you Please retain your original sales receipt as proof of purchase.

## **Technical specifications**

Frequency control	Crystal controlled PLL synthesizer	
Transmit frequency	Baby unit: 2407.5 - 2475 MHz Parent unit: 2407.5 - 2475 MHz	
Channels	21	
LCD	2" Color LCD (QVGA 320x240 pixel)	
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.	
Power requirement	Parent unit: 3.6 V Ni-MH battery Baby unit power adapter:	

Input: 100-240V AC 150mA 50/60Hz

Input: 100-240V AC 150mA 50/60Hz

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Output: 6V DC 600mA

Output: 6V DC 600mA

Parent unit power adapter: